# SHL.

# SHL Release Notes

19 January 2024



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## English (UK) Localisation and Email Workflow Changes on Talent Central+

#### What is English (UK) localisation and email workflow changes on Talent Central+?

With our ongoing commitment to enhancing the user experience for Talent Central + users, we are pleased to introduce two significant improvements to the platform –

- English (UK) localisation Previously, Talent Central + only supported English (US) and Chinese languages. We are excited to announce that Talent Central + will now also support English (UK) moving forward.
- Email workflow improvements We have implemented significant updates in the email workflow to ensure that recruiters receive emails in their preferred language. For instance, if a recruiter has English (UK) as their preferred language, they will receive emails in that language. Additionally, participants will also receive emails in the selected participant interface language for a project.

These enhancements aim to provide a more inclusive and tailored experience for our users, reflecting our dedication to optimizing the functionality and usability of Talent Central +.

#### Why did we introduce English (UK) localisation and email workflow changes on Talent Central+?

The introduction of English (UK) localisation on Talent Central+ stems from our goal to build a truly global platform. By expanding language support beyond English (US) and Chinese, we ensure a more inclusive experience for users worldwide.

The email workflow changes were implemented to enhance communication effectiveness on Talent Central+. Recruiters can now receive emails in their preferred language, promoting clearer and more effective correspondence. This user-centric approach extends to project participants, who also benefit from emails in the recruiter's selected participant interface language, creating a seamless and personalized interaction on Talent Central+.

# What is the customer impact of English (UK) localisation and email workflow changes on Talent Central+?

English (UK) and the workflow changes are available for all existing and new customers of Talent Central+.



#### What does English (UK) localisation and email workflow changes on Talent Central+ Look like?

Users can change their language preference from English (US/Chinese) to English (UK) directly from the login screen.



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The interface language can also be changed post-login from the profile dropdown. SHL. Projects Profile Welcome to TalentCentral+ Create project Contact us Last updated 😅 Filter (3 applied) 🔥 View all projects Change password Smart Interview On Demand English (International) Filters: Change language 🖹 Learning & Development User From То Sign out 0000 2023-12-10 **...** 2024-01-09 \* Interviews ~ 🕅 Custom assessment authoring ~ Reset Apply filters Communications Interview management ~ Live proctoring **0** Expired 0 Ejected 0 6 In progress Completed Not started **Project statistics** Scheduled Completed View: 🛗 Week 🛗 Month



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Change language		
Select the TalentCentral+ interface language		
English (International)		
Chinese		
English (International)		
English (US)		
	Cancel	Save

Platform:				Availability: 24 January 2024	
	TalentCentral <sup>™</sup>	$\boxtimes$	TalentCentral+ <sup>™</sup>		
	360/MFS		SHL Apps		
	Insights				



## SHL

### Participant number increase for the Leadership challenges and 360 lenses –

### Improvement

#### What is the participant number increase?

Up till now, the customers using Leadership challenges and 360 lenses, could have added up to 500 participants into a single insight.

To support clients with larger populations, the latest release will significantly increase that number, improve the loading times and enhance the overall responsiveness of the insights.

Below you can find the updated numbers of participants which can be added in the single insight:

- Leadership challenges lenses: up to **4,000** participants
- 360 lenses: up to **1,000** participants

#### What is the customer impact of this performance improvement?

The improvement will be automatically available in all the systems and there is no need for customers to take any actions.

Platform:				Availability: 8 January 2024	
	TalentCentral™		TalentCentral+™		
	360/MFS		SHL Apps		
$\boxtimes$	Insights				

