SHL.

SHL Release notes

09 December 2022





Automata Quick Tour Revamp (Improvement)

What are the Automata Quick Tour Revamp?

New version of quick tour in Automata gives the flexibility to the candidate to experience the guided tour with important controls like back, next, skip. The experience has been revamped for quick tour where now it is more user controlled instead of a self-playing script.

Why did we build Automata Quick Tour Revamp?

In current scenario, the candidate can start the quick tour but cannot pause it in midway, move backward or forward to see a particular feature.

With this revamp, the candidate would be able to start and end the tour as per his/her requirement, also s/he would be able to view any feature through the next and previous controls.

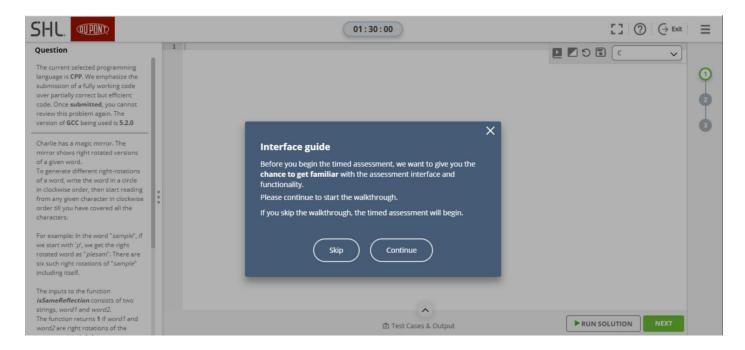
It is a parity feature which puts our Automata candidate experience into highlight with our competitors.

What is the customer impact of Automata Quick Tour Revamp?

Candidate will now feel the interface to be under his/her control as s/he would be able to quickly move to any feature they want to see. This would enhance the experience of the candidate in usability aspects.

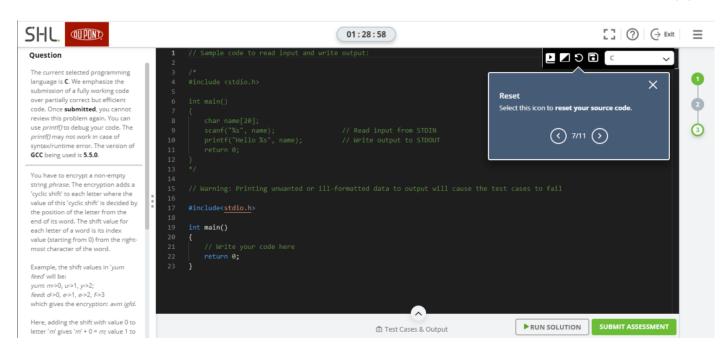
New automata quick tour will be introduced in the candidate experience player while attempting Automata, Automata Pro, Automata Fix and Automata Selenium.

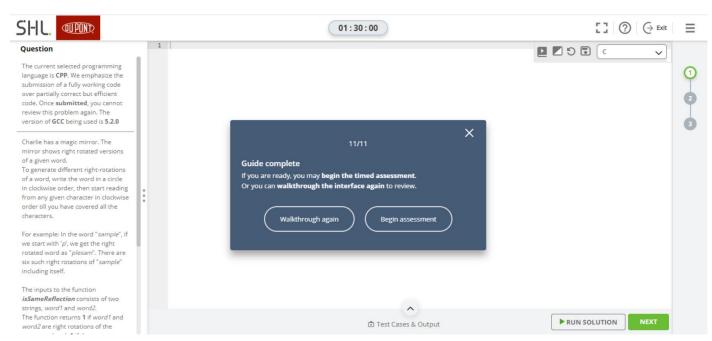
What does Automata Quick Tour Revamp Look like?











Platform:		\boxtimes	Talent Central	Availability: 15 December 2022
\boxtimes	iAssess		Insights	
	360/MFS		SHL Apps	



Product Availability

JFA

Product	Language
Entry Level Customer Service Solution (Retail/Contact Center)	Brazilian Portuguese
Customer Contact 8.0	US English
Customer Contact 8.0+	US English
Sales & Service 8.0	US English
Sales & Service 8.0+	US English

Platform:		\boxtimes	Talent Central	Availability: 07 December 2022
	iAssess		Insights	
	360/MFS		SHL Apps	

