SHL Release Notes

November 2026

Version: 1.0 | Last updated: November 5, 2026

© 2026 SHL and its affiliates. All rights reserved.

Table of Contents

Proctoring: Secure Browser Global Availability and Updates....3
Proctoring: Secure Browser now available to TalentCentral+ clients worldwide 9
TalentCentral Product Availability.... 11
TalentCentral+ Product Availability 12

© 2026 SHL and its affiliates. All rights reserved.

Proctoring: Secure Browser Global Availability and Updates

Platform: **TalentCentral™** **Availability:** **October 2026**

TalentCentral clients can now use Secure Browser, a prevention-based proctoring option previously available on TalentCentral+. Candidates install a locked-down browser on their Windows or Mac computer and take their assessment inside it. While the assessment is open, it blocks other applications, browser tabs, websites, keyboard shortcuts, copy-paste, printing, screen capture, additional displays, browser extensions and built-in browser AI assistants.

The assessment journey itself doesn't change, and existing proctoring features continue to work as they do today. The exception is Browser Off Focus, which is switched off when Secure Browser is selected. Secure Browser adds no flags or scores to reports and doesn't change the proctoring consent screen. It can't prevent the use of a separate device, such as a mobile phone, so pairing it with detection features like camera-based proctoring gives the broadest coverage.

Admins will see a new "Enable Secure Browser" setting by November 10, 2026, alongside the existing proctoring controls. It is off by default, so nothing changes for any company, project or candidate until it is switched ON.

It can be enabled at company level by a customer admin or the SHL account team, then selected per project under Candidate proctoring in the Proctoring section of project setup. This feature shows up alongside the existing proctoring features as an additional flag. For integrated clients, the feature will need to be added to their integration configuration as a proctoring feature.

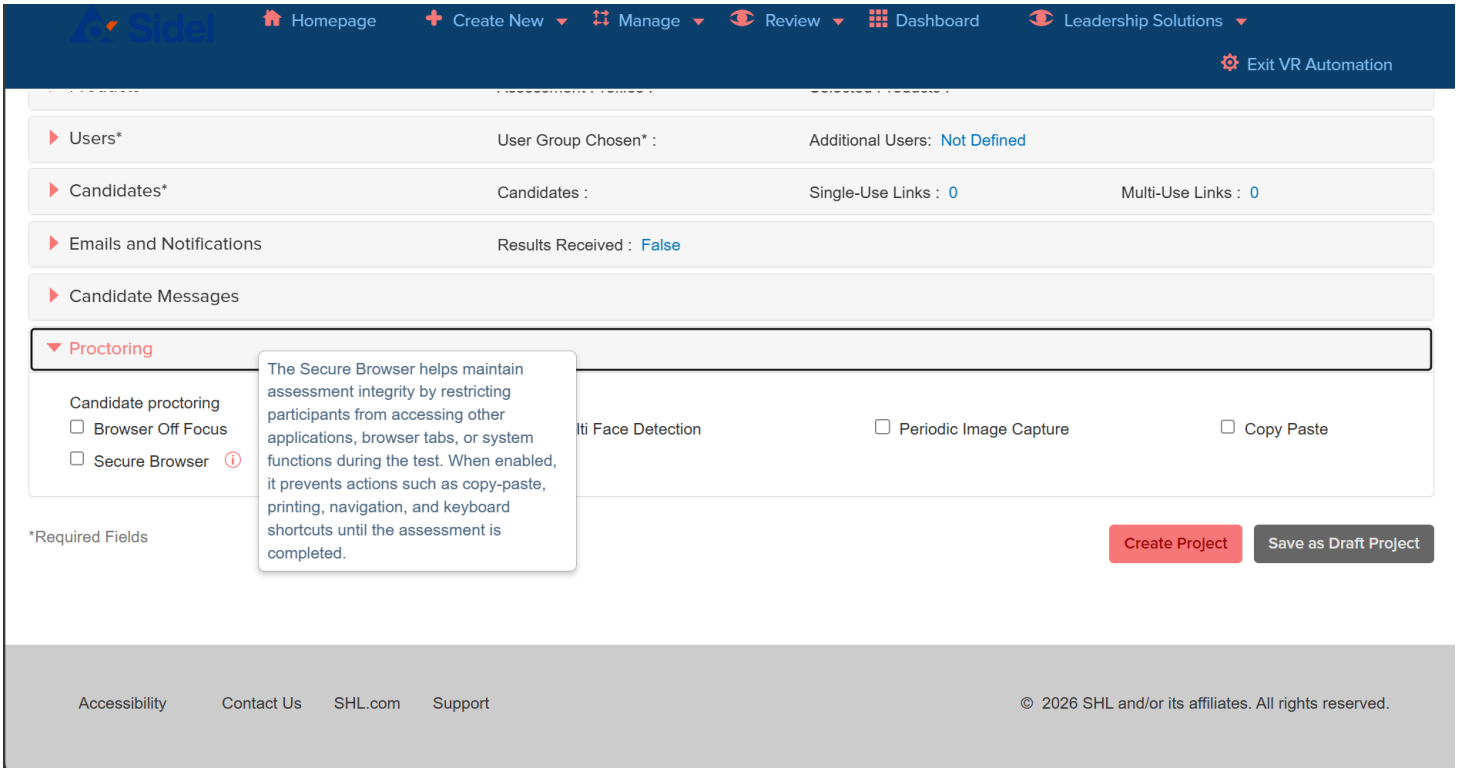
Secure Browser can be switched ON for new or existing projects, for both basic and Volume recruitment projects using SHL experiences templates. Proctoring isn't supported for precise fit templates. Secure Browser also works for integrated clients. Clients will need to enable the feature in their integration configurations. Installation instructions are added automatically to Standard SHL candidate email templates.

Candidates need a Windows 10/11 or macOS 12 or later desktop or laptop (mobile phones, tablets and Linux aren't supported), at least 4 GB of RAM, 200 MB of free disk space and a stable internet connection throughout the session. They must also be able to install software, which may require admin rights on managed corporate devices, so a client's IT team may need to approve or exempt the installation. The download and launch pages and the assessment journey support all assessment languages. Messages from Secure Browser itself, such as installer and error messages, are shown only in English, Spanish, French, German, Italian or Portuguese.

© 2026 SHL and its affiliates. All rights reserved.

Product life cycle

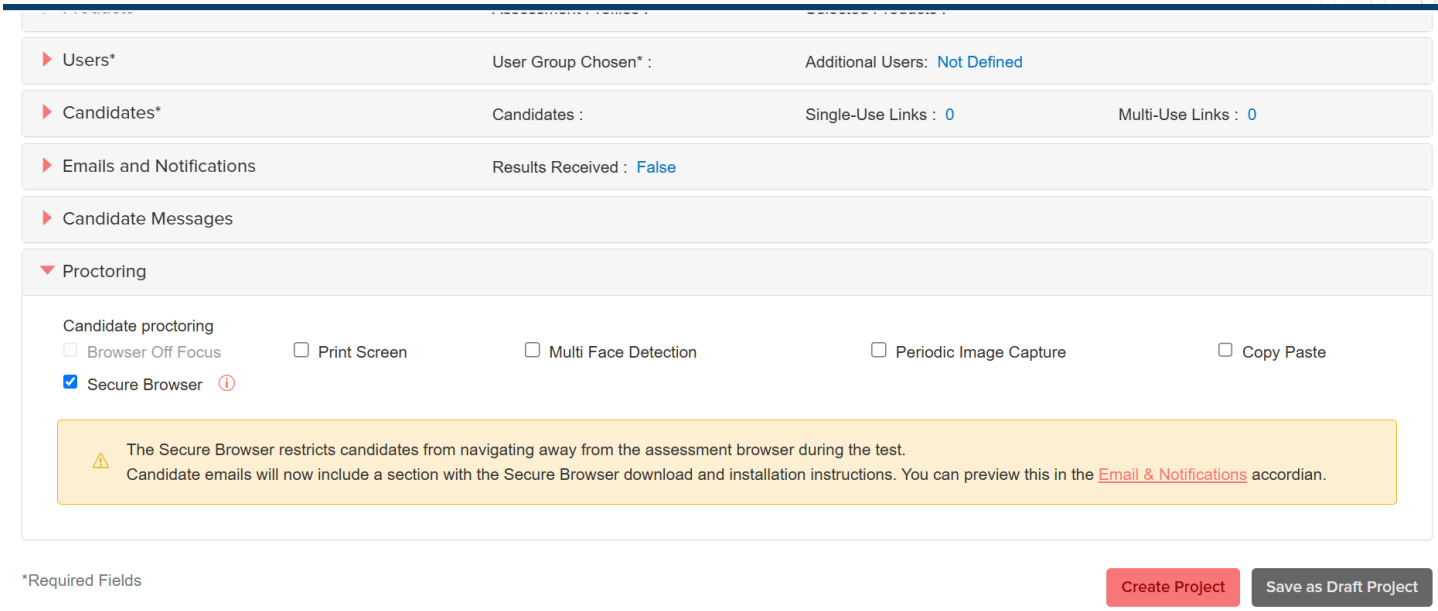
1. **Switching it ON for your company –** Please reach out to your account manager / TalentCentral admin to get this feature switched ON for your company.
2. **Switching Secure Browser ON for a project –**
    a. A new **Secure Browser** option is available under **Candidate proctoring** in the Proctoring section of project setup for both basic and Volume recruitment projects (SHL experiences templates only).
    b. For volume recruitment projects, the proctoring section shows up when a SHL experiences template is selected. Proctoring is not supported for precise fit templates.
    c. An information tooltip next to the option explains what Secure Browser does.



Secure Browser option and tooltip in the Proctoring section of project setup

© 2026 SHL and its affiliates. All rights reserved.

3. When the option is selected, an information banner confirms that candidates will be restricted from navigating away from the assessment browser during the test, and **Browser Off Focus** is switched off



4. **Candidate communications –** Secure Browser download and installation instructions are added automatically to the fixed (static) section of SHL standard candidate emails. The instructions can be previewed by clicking the link in the banner, which opens the **Email & Notifications** section.

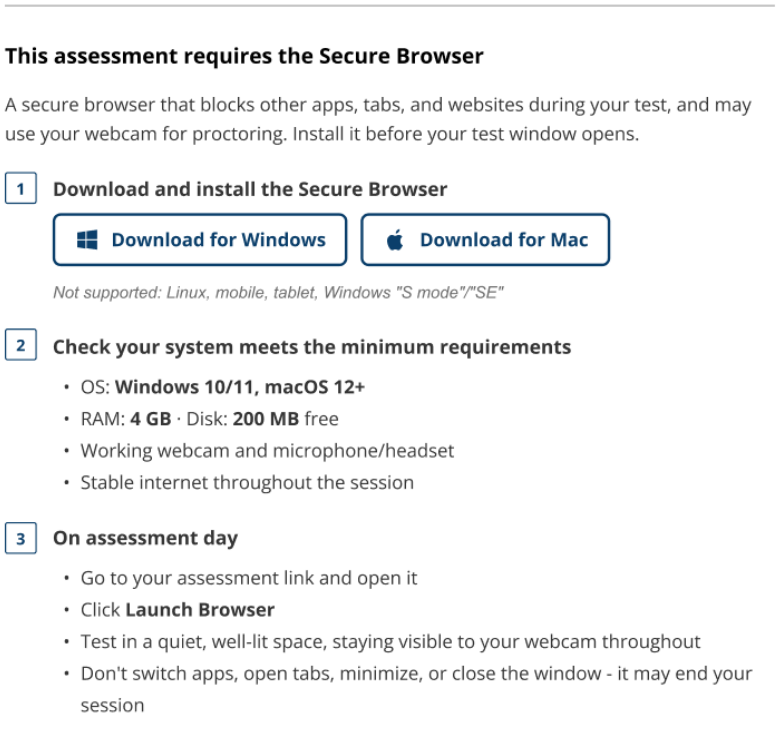
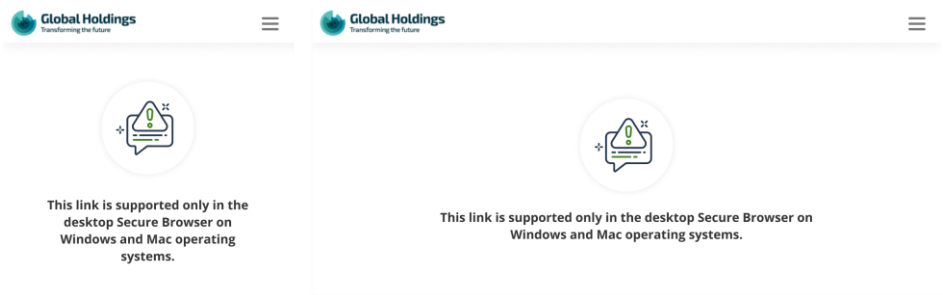


Figure 1 Secure browser download and install section in candidate emails

© 2026 SHL and its affiliates. All rights reserved.

5. **Candidate Experience – How would the candidate launch their assessment journey**
When a candidate launches their assessment link for a project with Secure Browser switched on, they go through these steps:

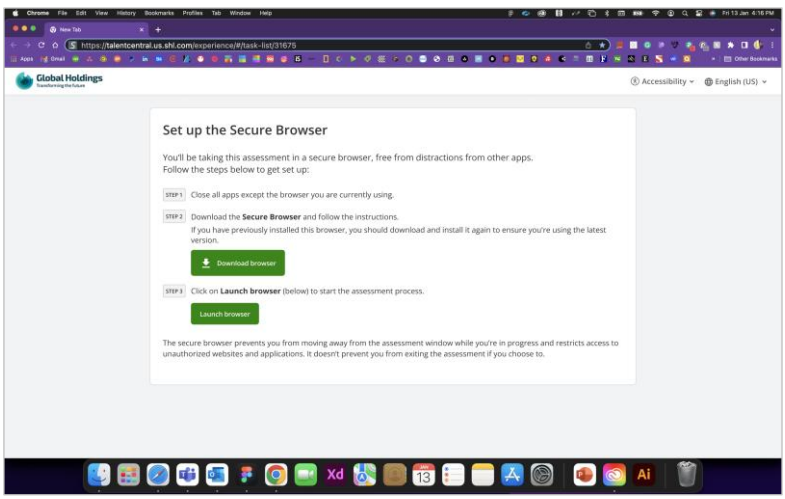
    a. **Device and OS check:** The system first checks whether the candidate is on a compatible device and operating system. Secure Browser is supported only on Windows and Mac desktops and laptops. **If the device or OS isn't supported** (for example a mobile phone, a tablet, or Linux), the candidate sees a message asking them to open the link on a supported device.



Message shown when the assessment link is opened on an unsupported device or OS

    b. **Redirect to the setup page**: If the device and OS are compatible, the candidate is taken to the Set up the Secure Browser page. The page guides them through downloading and launching Secure Browser:

        1. Download and install: click Download browser and follow the installation instructions. The page detects the candidate's operating system and provides the correct Windows or Mac installer automatically. Candidates who have installed Secure Browser before should download and reinstall it to make sure, they're on the latest version.
        2. Launch: click Launch browser. The candidate's current browser asks for permission to open the external app. Once they allow it, the assessment journey starts inside Secure Browser.



Secure Browser setup page shown on supported devices

© 2026 SHL and its affiliates. All rights reserved.

3. **While launching:** the browser prompts the candidate to close software and processes before their assessment can be launched.
4. **Once launched:** The assessment journey runs as it would in any other browser. On-screen navigation buttons work as usual for assessments that allow moving back and forth between questions.
5. **Pausing and resuming:** candidates can close Secure Browser and resume later by opening their assessment link again. Every time a link is opened, the candidate is taken through the setup page.

Candidate FAQs

Q1. What is Secure Browser?
Secure Browser is a dedicated, locked-down web browser that you install on your Windows or Mac computer to take your assessment. It works like a standard browser such as Chrome or Safari. While the assessment is open, it keeps you inside the assessment window and blocks other applications, browser tabs, websites and system functions until you finish or close the browser.

Q2. Why am I being asked to use Secure Browser?
Secure Browser helps keep the assessment fair for everyone. It restricts access to other applications, tabs and system functions for the duration of the test, which helps maintain assessment integrity.

Q3. Does Secure Browser change my assessment?
No. The assessment journey itself does not change. You take the same assessment you would have taken in Chrome, Safari or another browser, now inside Secure Browser.

Q4. What can I not do while my assessment is in progress?
While the assessment is in progress, Secure Browser prevents you from:

- opening a second window, or accessing other applications, browser tabs and websites
- using keyboard shortcuts
- copying and pasting content
- printing or capturing the screen
- using additional displays, which are blanked out, including displays connected mid-session
- using browser extensions
- using AI assistants built into the browser, such as side panels

Q5. Does Secure Browser collect my personal data?
No. Secure Browser does not collect any personal data, so it is not covered by the proctoring consent screen. Secure Browser also does not add any camera or photo proctoring of its own. Any other proctoring that is already part of your assessment works as it does today.

Q6. What do I need to take my assessment in Secure Browser?
You need:

- **Device:** a desktop or laptop running Windows 10/11 or macOS 12 or later
- **System:** at least 4 GB of RAM, 200 MB of free disk space and a stable internet connection throughout the session
- **Install rights:** you need to be able to install software on your computer

Q7. Can I use a mobile phone, a tablet or a Linux computer?
No. Mobile phones, tablets and Linux are not supported. If you open your assessment link on one of these, you will see a message asking you to open the link on a supported device. Open the link again on a Windows or Mac desktop or laptop.

© 2026 SHL and its affiliates. All rights reserved.

Q8. Can I use a company laptop?
Only if you can install software on it. Managed corporate devices may require admin rights, and there is no universal workaround. The IT team that manages your device may need to approve or exempt the installation.

Q9. Which languages does Secure Browser support?
The download and launch pages and the assessment itself support all assessment languages, and the language switch works as usual. Messages that come from Secure Browser itself, such as installer and error messages, are shown only in English, Spanish, French, German, Italian or Portuguese. All SHL assessment content and pop-up messages can be shown in any supported assessment language.

Q10. Do I need to install anything?
Yes. You download and install Secure Browser from the setup page. The page detects your operating system and provides the correct Windows or Mac installer automatically. Your invitation email also includes download and installation instructions. If you have installed Secure Browser before, download and install it again to make sure you have the latest version.

Q11. How do I start my assessment?
Open your assessment link on a supported device, then follow these steps:

1. **Device check:** the system first checks that your device and operating system are compatible.
2. **Setup page:** if they are, you are taken to the Set up the Secure Browser page, which guides you through downloading and launching Secure Browser.
3. **Close other apps:** close all apps except the browser you are currently using.
4. **Download and install:** click **Download browser** and follow the installation instructions.
5. **Launch:** click **Launch browser**. Your current browser asks permission to open the external app. Once you allow it, Secure Browser opens. If any software or processes are still running that need to be closed, Secure Browser prompts you to close them before your assessment starts.

Q12. Does Secure Browser work like my usual browser once the assessment starts?
Yes. Once Secure Browser has launched, your assessment journey runs as it would in any other browser. For assessments that allow you to move back and forth between questions, the on-screen navigation buttons work as usual.

Q13. Can I take a break and come back later?
Yes. You can close Secure Browser and resume later by opening your assessment link again. Every time you open the link, you go through the setup page.

Q14. Can I leave my assessment?
Yes. You can close Secure Browser at any time, which exits the assessment. You cannot leave the assessment to use other applications while Secure Browser is open.

Q15. Can I use a second monitor?
No. Additional displays are blanked out, including any you connect during your assessment.

Q16. Can I use browser extensions or AI assistants?
No. Browser extensions and AI assistants built into the browser, such as side panels, cannot be used in Secure Browser.

© 2026 SHL and its affiliates. All rights reserved.

Proctoring: Secure Browser now available to TalentCentral+ clients worldwide

Platform: TalentCentral+™ **Availability:** October 2026

Secure Browser is now available to TalentCentral+ clients in all regions. Recruiters and administrators can switch it on per project, and candidates complete their assessment within the Secure Browser, with no change to how the feature works. We have also renamed "LockDown Browser" to "Secure Browser" across recruiter-facing and candidate-facing screens, content and communications on TalentCentral+. This is a terminology-only update, and functionality and the candidate experience are unchanged.

Candidates will also arrive better prepared. For projects with Secure Browser switched on, standard setup instructions and a download link are now added automatically to SHL's standard Invitation, Reminder, Reschedule, invite to next stage and Reset email templates. The link always points to the current supported version of Secure Browser, so there is no need to re-send communications to candidates when the version updates mid-project. The new section is available in the same 10 languages as the standard templates: German, UK English, US English, Canadian French, French, Italian, Japanese, Norwegian, Dutch and Swedish.

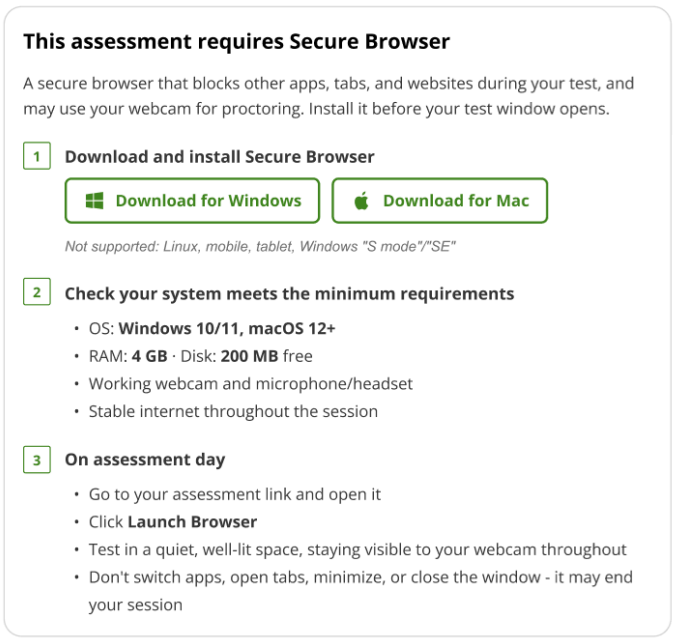


Figure 2 Secure browser download and install instructions added to SHL standard email templates

Projects without Secure Browser switched on see no change to their emails. Custom email templates are not updated automatically. Clients who want to add the standard instructions to a custom template can contact the product team for guidance. All these changes are live on TalentCentral+ as of the October 2026 release. To enable this for your company, please contact your SHL account Manager / TalentCentral+ admin.

© 2026 SHL and its affiliates. All rights reserved.

FAQs

Q1. Can TalentCentral+ clients outside India now use Secure Browser?

Yes. Secure Browser was previously limited to clients in India on TalentCentral+ and is now available to TalentCentral+ clients globally.

Q2. Does the rename change how Secure Browser works?

No. Renaming “LockDown Browser” to “Secure Browser” is a terminology-only update, with no change to functionality, features, or the candidate experience.

Q3. Which email templates include the new Secure Browser section?

The SHL standard Invitation, Reminder, Reschedule, Invite to next stage, and Reset templates, for projects with Secure Browser switched on.

Q4. Will projects without Secure Browser see any change to their emails?

No. The section is appended only when Secure Browser is switched on for a project.

Q5. What about projects using custom email templates?

Custom templates are not changed automatically. Standard instructions can be added manually using dynamic placeholders. Contact the product team for instructions.

Q6. What happens if the Secure Browser version updates mid-project?

The download link in standard templates is dynamic and always resolves to the current supported version, so no manual re-send is needed.

Q7. Which languages is the new email section available in?

The same 10 languages as the SHL standard templates: de-DE, en-GB, en-US, fr-CA, fr-FR, it-IT, ja-JP, nb-NO, nl-NL, and sv-SE.

© 2026 SHL and its affiliates. All rights reserved.

TalentCentral Product Availability

Platform: **TalentCentral™** **Availability:** **5 November 2026**

Assessment Component

Product	Language
CCSims MMSJT Customer Service	Italian Belgian Dutch

© 2026 SHL and its affiliates. All rights reserved.

TalentCentral+ Product Availability

Platform: **TalentCentral+™** **Availability:** **5 November 2026**

Assessments

Product	Language
Global Skills Assessment	Lithuanian Russian
Verify - Following Instructions	Dutch

Reports

Product	Language
OPQ32 Manager Plus Report v2	Danish Japanese
HiPo Assessment Report (UCF2)	English (INT) English (US) French German Italian Chinese Simplified Spanish (LA) Portuguese (BR)
Unlocking Potential Report	English (INT) English (US) French Italian Spanish (LA)

© 2026 SHL and its affiliates. All rights reserved.

Norms

Product	Norm
Interactive Numerical Reasoning	General Composite (Western Africa) General Composite (Southern Africa)
Interactive Deductive Reasoning	General Composite (Eastern Africa)

© 2026 SHL and its affiliates. All rights reserved.