# SHL.

# SHL Release notes

# 16 April 2025



# Contents

360 Platform and 360 Report Enhancements	3
Enhanced rating distribution in 360 digital reports	3
360 digital reports available in new language	4
SVAR Conversational Next-Gen	5
Product Availability TalentCentral <sup>™</sup>	7
Product Availability TalentCentral+ <sup>™</sup>	9



## 360 Platform and 360 Report Enhancements

### Enhanced rating distribution in 360 digital reports

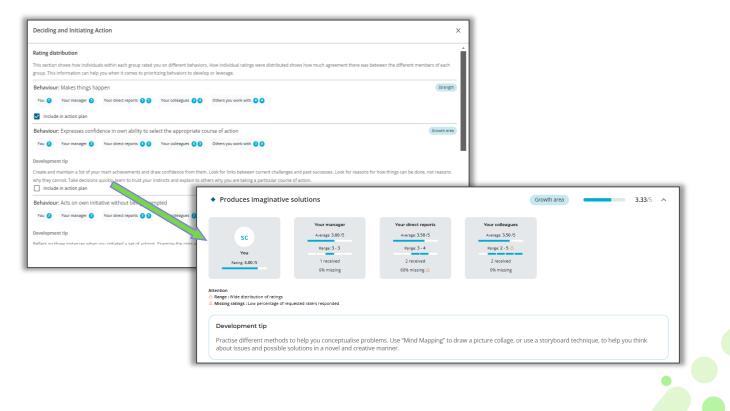
We are excited to introduce an enhancement to the **rating distribution** feature in our 360 digital reports!

We have redesigned the rating distribution component to provide deeper insights and improve usability. This update helps users better interpret feedback, recognize strengths, and identify areas for growth.

This improved version is available for both 360 digital report and their downloadable PDF versions.

#### Key enhancements:

- All Raters' Average (excluding self): Provides a clearer benchmark for each behavior.
- **Rater Category Averages:** Enables a more detailed comparison across different rater groups.
- **Rating Distribution:** Helps identify alignment across raters—wider distributions may indicate differences in perception.
- **Number of Ratings Received:** Displays the total responses within each rater category.
- **Percentage of N/A Responses:** Highlights the proportion of non-applicable ratings in each rater category.



### 360 digital reports available in new language

We are pleased to announce that **German** has been added as a supported language in the **standard 360 digital report**.

Reports will now be available in German alongside existing supported languages:

- English International
- English US
- French
- French Canadian

Pla	tform:		Availability: 29 March 2025
	TalentCentral <sup>™</sup>	TalentCentral+ <sup>™</sup>	
$\boxtimes$	360/MFS	SHL Apps	
	Insights		



## SVAR Conversational Next-Gen

We're excited to introduce the latest version of SVAR Conversational, designed to enhance how candidates' spoken English proficiency is assessed. The all-new assessment aims to improve evaluation accuracy and provide an exceptional candidate experience, ensuring SHL's continued leadership in the field of language assessment.

The new version has been designed to enhance evaluation accuracy and candidate experience through a greater focus on the free speech portion of the assessment. This update includes a comprehensive refresh of content, aligning with SHL's highest scientific standards.

The assessment continues to provide a robust evaluation of candidates' spoken English proficiency across key language competencies, including:

• Pronunciation

• Fluency

Articulation

Active Listening

• Spoken English Understanding

• Vocabulary

• Grammar

With greater precision and depth, the new SVAR Conversational ensures a more rigorous and reliable assessment, setting a new benchmark for language evaluation.

### What's New?

### • Free Speech Section Scoring

The latest update introduces **Extempore Questions**, or unprepared free speech, enabling candidates to articulate their thoughts naturally, simulating real-world conversational scenarios. These free speech responses allow SHL to assess candidates' abilities more comprehensively.





#### • Improved Candidate Experience

The test-taking experience and the grading of competencies have been optimized to ensure fairness for a diverse population of candidates.

**Cues** are provided for extempore questions, guiding candidates during their responses. This ensures candidates to focus on showcasing their skills without feeling overwhelmed, which results in improved assessment of candidates.

a. A comprehensive content review and vetting process was conducted to ensure questions are relevant to the business scenarios they assess and are graded consistently across candidates, ensuring **fairness and reliability**.

### • Improved AI Scoring Model

The new module leverages SHL's latest Al advancements to analyze audio recordings with enhanced precision. Key improvements include:

- a. **High-Fidelity Audio Processing:** The updated system ensures optimal preservation of audio quality during processing, delivering exceptional clarity and performance. This improvement supports more accurate scoring without compromising the integrity of candidate responses.
- b. **Refined Scoring Engine:** The scoring mechanism has been enhanced to ensure fair, reliable, and consistent evaluation across all candidates, maintaining SHL's commitment to excellence in assessment standards.

Pla	tform:			Availability: 15 April 2025
	TalentCentral <sup>™</sup>	$\boxtimes$	TalentCentral+ <sup>™</sup>	
	360/MFS		SHL Apps	
	Insights			



# Product Availability TalentCentral<sup>™</sup>

### **OPQ Reports**

Product	Language
Unlocking Potential 2.0	Serbian
Sales Transformation IC (Development) 2.0	Spanish
	Japanese
Sales Transformation IC (Recruiter) 2.0	Spanish
	Japanese
Development Action Planner 2.0	Danish

### **MQ Reports**

Product	Language
Candidate Motivation Report	Serbian

### JFA

Product	Language
Workplace Safety - Individual 7.1	Polish
	Simplified Chinese
	Traditional Chinese
AI Skills	Simplified Chinese
Graduate 8.0	Greek
Technology Professional 8.0	Brazilian Portuguese

### GSA

Product	Language
GSA	Graduate Norm (China)



### Verify

Product	Language
Checking (2022)	Arabic
	French (Canadian)
	Dutch
	Italian
	Turkish
	Polish
	Romanian
	Swedish
	Norwegian
	Danish
	Portuguese
	Greek
Checking (2022) – General Population Norm - South Africa	N/A
Verbal Ability – General Population Norm - South Africa	N/A
General Ability Screen	General Composite Norm (India)

### **Skills Tests**

Product	Language
Reading Comprehension	US English
	French
	Spanish
	German
Listening Comprehension	US English
	Dutch
	Italian
	Norwegian

Platform:			Availability: 10 April 2025
$\boxtimes$	TalentCentral <sup>™</sup>	TalentCentral+ <sup>™</sup>	
	360/MFS	SHL Apps	
	Insights		

# Product Availability TalentCentral+™

### **Skills Tests**

Product	Language
Reading Comprehension	Portuguese
	Dutch
	Swedish
	Latin American Spanish
	Italian
	Norwegian
	Finnish
	Danish
	Turkish
Listening Comprehension	Swedish
	Finnish
	Danish
	Turkish

#### GSA

Product	Language
Global Skills Development Report	English US
	English International

### JFA

Product	Language
Entry Level Contact Center Job Fit Assessment	Finnish
	French
	German
	Dutch
	Arabic
	Swedish
Hospitality Associate Short 8.0	US English
	International English



### **SVAR**

Product	Language
LATAM Norms	N/A

Platform:				Availability: 10 April 2025
	TalentCentral <sup>™</sup>	$\boxtimes$	TalentCentral+ <sup>™</sup>	
	360/MFS		SHL Apps	
	Insights			

